

Product Care

This VR headset features replaceable face cushion and straps. The face cushion and straps are available to purchase separately. Please contact customer service, or a PICO authorized service provider or your Sales Representative.

Headset (except the lens, face cushion), controller and accessories care

Please use disinfectant wipe (alcohol-based ingredients allowed) or use a microfiber dry cloth to dip in a small amount of 75% alcohol and gently wipe the surface of the product until the surface is wet and wait at least 5 minutes, then dry the surface with a microfiber dry cloth.

Note: Please avoid water into the product when cleaning.

Lens care

- During use or storage, please pay attention to avoid hard objects touching the lens to avoid lens scratches.
- Use an optical lens micro-fiber cloth to dip in a little water or use a non-alcoholic disinfectant wipes to clean the lenses. **(Do not wipe the lenses with alcohol or other harsh or abrasive cleaning solutions as this may lead to damage.)**

Face cushion care

Use a sterile wipes (alcohol-based ingredients allowed) or a microfiber dry cloth dipped in a small amount of 75% alcohol to gently wipe the surface and surrounding areas in contact with the skin until the surface is slightly wet and hold for at least five minutes. Then leave to dry before use. **(Do not expose directly in sunlight.)**

Note: The face cushion will have the following effects after repeated cleaning and disinfection. Moreover, hand washing or machine washing is not recommended, as this will accelerate the occurrence of the following phenomena. Please change a new face cushion if any of the following occur:

- Fabric face cushion: color change, surface fluff, soft texture, and increased possibility for eyewear to come in contact with the lenses;
- Leather (PU) face cushion: color change, sticky surface hair, decreased facial comfort of face.

Regulatory

After powering on the headset, you can go to "Settings" ► "General" ► "About" ► "Regulatory" on the home page to view the certified supervision product information specific to your region.

Safety Warnings

Please read the following warnings and information carefully before using the VR Headset and follow all guidelines on safety and operation.

Failure to follow these guidelines may result in physical injuries (including electric shock, fire, and other injuries), property damage, and even death. If you allow others to use this product, you shall be responsible for ensuring that every user understands and follows all safety and operational instructions.

WARNING Health and safety warnings

- Ensure that this product is used in a safe environment. By using this product to view an immersive virtual reality environment, users will not be able to see their physical environment. Move only within the safe area that you set: keep your surroundings in mind. Do not use near stairs, windows, heat sources, or other hazardous areas.
- Only use if you are in good health. Consult a doctor before use if you are pregnant, elderly, or have serious physical, mental, visual, or heart problems.
- A small number of people may experience epilepsy, fainting, severe dizziness, and other symptoms caused by flashes and images, even if they have no such medical history. Consult a doctor before using if you have a similar medical history or have ever experienced any of the symptoms listed above.
- Some people may experience severe dizziness, vomiting, palpitations and even fainting when using VR Headsets, playing ordinary video games, and watching 3D movies. Consult a doctor if you have experienced any of the symptoms listed above.
- This product is not recommended for children that are 12 years of age and younger. Please keep your VR Headset, Controllers, and accessories out of reach. Children over 12 years old should use this product under adult supervision.
- Some people may be allergic to plastic, PU, fabric, and other materials used in this product. Long-term contact with skin may result in symptoms such as redness, swelling, and inflammation. Stop using the product and consult a doctor if you experience any of the symptoms listed above.
- This product is not meant for extended use over 30 minutes at a time with rest periods of at least 10 minutes between uses. Adjust resting and usage periods if you experience any discomfort.
- If you have a big difference in binocular vision, or a high degree of myopia, or astigmatism or far-sightedness, it is suggested that you wear glasses to correct your eyesight when using VR headset.
- Stop using the product immediately if you experience visual abnormalities (diplopia and sight distortion, eye discomfort or pain, etc.), excessive sweating, nausea, vertigo, palpitations, disorientation, loss of balance, etc

- or other signs of distress.
- This product provides access to immersive virtual reality experiences some types of content may cause discomfort. **Stop** using immediately and consult a doctor if the following symptoms occur.
 - Epilepsy seizures, loss of consciousness, convulsions, involuntary movements, dizziness, disorientation, nausea, somnolence, or fatigue.
 - Eye pain or discomfort, eye fatigue, eye twitching, or visual abnormalities (such as illusion, blurred vision, or diplopia).
 - Itchy skin, eczema, swelling, irritation or other discomforts.
 - Excessive sweating, loss of balance, impaired hand-eye coordination, or other similar motion sickness symptoms.
- Do not operate a motor vehicle, operate machinery, or engage in activities that may have potentially serious consequences until you have fully recovered from these symptoms.

⚠️ WARNING Impact on medical devices

- Please comply with the expressly stated prohibition of the use of wireless equipment in medical and health-care facilities, and shut down the equipment and its accessories.
- Radio waves generated by this product and its accessories may affect the normal operation of implantable medical devices or personal medical devices, such as pacemakers, cochlear implants, hearing aids, etc. Please consult the medical device manufacturer about the restrictions on the use of this product if you use these medical devices.
- Keep a distance of at least 15cm from the implanted medical devices (such as pacemakers, cochlear implants, etc.) when this product and any accessories are connected. Stop using the headset and/or its accessories if you observe a persistent interference with your medical device.

⚠️ WARNING Operating environment

- Do not use the equipment in dusty, humid, dirty environments, or near strong magnetic fields, in order to internal circuit failure of this product.
- Do not use this equipment during thunderstorms. Thunderstorms may cause product failure and increases the risk of electric shock.
- Operating Temperature: 0-35 °C / 32-104 °F , minimum humidity 5%, maximum humidity 95% RH (non-condensing). Non-Operation (Storage): -20-45°C / -4-113 °F , 85% RH.
- Altitude not higher than 2000m (air pressure not less than 80kPa).
- Protect your lenses from light. Keep the product away from direct sunlight or ultraviolet rays, such as windowsills automobile dashboards, or other strong light sources.

- Keep the product and its accessories away from rain or moisture.
- Do not place the product near heat sources or exposed flames, such as electric heaters, microwave ovens, water heaters, stoves, candles or other places that may generate high temperatures.
- Do not apply excessive pressure to the product during storage or when in use to avoid damage to the equipment and lenses.
- Do not use strong chemicals, cleaning agents, or detergents to clean the product or its accessories, which may cause material changes that affect eye and skin health of the health. Please follow the instructions in "Product Care" to manage the equipment.
- Do not allow children or pets to bite or swallow the product or its accessories.

⚠️ WARNING Children's health

- CHOKING HAZARD: This product may contain small parts. Please place these out of the reach of children or pets and do not leave small children or pets with this product unattended. Children or pets may inadvertently damage the product, swallow small parts, or get entangled with the cable resulting in suffocation or other hazards.**

⚠️ WARNING Requirements for accessories

- Only accessories approved by the product manufacturer, such as power supplies and data cables, can be used with the product.
- The use of unapproved third-party accessories may cause fire, explosion or other damages.
- The use of unapproved third-party accessories may violate the warranty terms of the product and the relevant regulations of the country where the product is located. For approved accessories, please contact PICO Customer Service Center.

⚠️ WARNING Environmental protection

- Dispose of your headset and/or accessories in accordance with local regulations and government advice. Do not dispose of the headset or accessories in the fire or incinerator, as the battery may explode when overheated. Dispose separately from household waste.
- Please comply with the local laws and regulations on the disposal of the batteries and the headset as an electronic device, at designated waste collection points and separately from household waste.

⚠ WARNING Hearing protection

- Do not use high volume for extended periods of time to prevent possible hearing damage.
- When using headphones, use the minimum volume required to avoid hearing damage. Prolonged exposure to high volume may cause permanent hearing damage.

⚠ WARNING Flammable and explosive areas

- Do not use the equipment near fuel stations or hazardous areas containing flammable articles and chemical agents. Follow all graphic or text instructions when in possession of the product around these areas. Operating the product in these hazardous sites poses risk of explosion or fire.
- Do not store or transport the product or its accessories in the same container as flammable liquids, gases, or substances.

⚠ WARNING Transportation safety

- Do not use the product when walking, cycling, driving, or situations that require full visibility.
- Take caution if using the product as a passenger in a motor vehicle, as irregular movement may increase the risk of motion sickness.

⚠ WARNING Charger safety

- Only charging devices provided in the product package or specified as an approved device by the manufacturer should be used.
- When charging is completed, disconnect the charger from the equipment and unplug the charger from the power outlet.
- Do not operate the equipment, charger or cable with wet hands to avoid short circuits, failure, or electric shock.
- Do not use the charger if wet.
- If the charging adapter or cable is damaged, discontinue using to prevent the risk of electric shock or fire.

⚠ WARNING Battery safety**VR Headset**

- VR Headsets are equipped with non-removable internal batteries. Do not attempt to replace the battery, as doing so may cause battery damage, fire, or human injury. The battery can only be replaced by PICO or PICO authorized service providers.
- Do not disassemble or modify the battery, insert foreign objects, or immerse in water or other liquid. Handling the battery as such can cause chemical leakage, overheating, fire, or explosion. If the battery appears to

be leaking material, avoid contact with skin or eyes. In case of material contact with skin or eyes, immediately rinse with clear water and seek medical advice.

- Do not drop, squeeze, or puncture the battery. Avoid subjecting the battery to high temperatures or external pressure, which may result in corruption and overheating of the battery.
- Do not connect the metal conductor with the two poles of the battery, or contact the terminal of the battery, so as to avoid short circuit of the battery and physical injury such as burns caused by overheating of the battery.
- Please contact PICO or PICO authorized service providers to replace the battery when the standby time of your device is obviously shorter than the normal time. Replacement of a battery with an incorrect type may defeat a safeguard.

Controller

- Your controllers contain AA batteries. Please keep them away from children under 3 and pets.
- Promptly recycle or dispose of used batteries in accordance with all applicable laws and regulations.
- Batteries in controller are replaceable. Do not mix old and new batteries. Replace all batteries of a set at the same time.
- Batteries in controller are 1.5V alkaline AA batteries. Do not charge the battery to avoid battery leak, overheating, fire or explosion.
- Do not drop, squeeze, or puncture the battery. Avoid subjecting the battery to high temperatures or external pressure, which may result in corruption and overheating of the battery.
- In the event of battery leak, in case of material contact with skin or eyes, immediately rinse with clear water and seek medical advice.
- Remove batteries before storage or for long period of non-usage. Exhausted batteries may leak and damage your controller.

⚠ CAUTION VR Product Care

- Do not use your product if any part is broken or damaged.
- Do not attempt to repair any part if your product yourself. Repairs should only be made by an PICO authorized servicer.
- Do not expose your headset and controllers to moisture, high humidity, high concentrations of dust or airborne materials, temperatures outside their operating range or direct sunlight to avoid damage.
- Keep your headset, controllers, charger, cables and accessories away from pets to avoid damage.

CAUTION No Direction Sunlight on Lenses

- Do not expose the optical lenses to direct sunlight or other strong light sources. Exposure to direct sunlight may cause permanent yellow spot damage on the screen. Screen damage caused by sunlight exposure or other strong sources of light is not covered by the warranty.



Regulatory Information

EU/UK Regulatory Information

The SAR limit adopted by Europe is 2.0W/kg averaged over 10 grams of tissue. The highest SAR value for this device type when tested at the Head is 0.390 W/kg. Hereby, Qingdao Chuangjian Weilai Technology Co.,Ltd. declares that this device (VR All-In-One Headset, Model: **A8110/A8G10**) complies with the essential requirements and other relevant provisions of Directive 2014/53/EU, as well as the UK Radio Equipment Regulations SI 2017 No. 1206. The full text of EU/UK declaration of conformity is available at the following address: <https://www.picoxr.com/legal/compliance>

VR Headset:

Frequency Range(BT): 2400-2483.5MHz Max Output Power(BT): 10 dBm

Frequency Range(WiFi): 2400-2483.5 MHz, 5150-5350 MHz Indoor use only, 5470-5725 MHz, 5725-5850 MHz

Max Output Power(WiFi): 2400-2483.5 MHz: 20 dBm; 5150-5350 MHz: 23 dBm; 5725-5850 MHz: 13.98 dBm

Controller:

Frequency Range (2.4GHz): 2400-2483.5MHz Max Output Power: 10 dBm

Disposal and recycling information



The crossed-out wheeled bin symbol on your product, battery, the literature or packaging reminds you that all electronic products and batteries must be taken to separate waste collection points at the end of their working lives; they must not be disposed of in the normal waste stream with household garbage. It is the responsibility of the user to dispose of the equipment using a designated collection point or service for separate recycling of waste electrical and electronic equipment (WEEE) and batteries according to local laws. Proper collection and recycling of your equipment helps ensure electrical and electronic equipment (EEE) waste is recycled in a manner that conserves valuable materials and protects human health and the environment, improper handling, accidental breakage, damage, and/or improper recycling at the end of its life may be harmful to health and environment. For more information about where and how to drop off your EEE waste, please contact

your local authorities, retailer or household waste disposal service or visit the website [https:// www.picoxr.com](https://www.picoxr.com)

This equipment may be operated in

	AT	BE	BG	CH	CY	CZ	DE	DK	EE	EL	ES
	FI	FR	HR	HU	IE	IS	IT	LI	LT	LU	LV
	MT	NL	NO	PL	PT	RO	SE	SI	SK	TR	UK

US Regulatory Information

FCC statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifica-

tions to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF radiation exposure statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"Supplier's Declaration of Conformity 47 CFR §2.1077 Compliance Information"

SDoC Website: <https://www.picoxr.com/legal/compliance>

Canada Regulatory Information

This device complies with Industry Canada license-exempt RSSs. Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Caution:

- The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- The high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.
- DFS (Dynamic Frequency Selection) products that operate in the bands 5250- 5350 MHz, 5470-5600 MHz, and 5650-5725 MHz.
- The exposure standard for wireless transmitter employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the IC is 1.6W/kg.
- The highest SAR value for the EUT as reported to the IC when tested for use is 1.17 W/kg.

PICO Product Limited Warranty

PLEASE READ THIS LIMITED WARRANTY CAREFULLY TO UNDERSTAND YOUR RIGHTS AND OBLIGATIONS. BY USING YOUR PICO PRODUCT OR ACCESSORY, YOU AGREE TO THE LIMITED WARRANTY.

PICO issues this warranty to you, as a consumer who has purchased a new, covered product from PICO or an authorized retailer ("you"). This warranty is not available to products that were purchased from any source other than PICO or an authorized retailer.

What Does This Warranty Do?

This Warranty gives you specific legal rights, and you may also have other rights which vary from country to country. This Warranty is in addition to and does not affect any rights you have under the laws in your jurisdiction concerning the sale of consumer goods.

Coverage of This Warranty

This warranty covers defects and malfunctions in the new PICO product(s) it accompanies (the "product"). We warrant that the Product will, under normal and intended use, function substantially in accordance with our technical specifications or accompanying product documentation (the "Warranted Functionality") during the warranty period. If and to the extent the product needs PICO software or services to achieve the Warranted Functionality, we will make and keep software and services available during the warranty period. We may update, modify or limit such software and services at our sole discretion so long as we at least maintain the Warranted Functionality.

Warranty Period

This limited warranty continues for one (1) year from the date of purchase or delivery of the product, whichever is later (the "Warranty Period"). However, if you purchase the product from within the EU, UK or EFTA, without prejudice to your statutory rights, this limited warranty continues for two (2) years from the date of purchase or delivery of the product.

Not Covered by This Warranty

- Defects or damage resulting from improper usage, maintenance, not included in this manual;
- Use outdoors; exposure to liquids or sunlight; dampness or extreme thermal or environmental conditions or a rapid change in such conditions; corrosion; or oxidation;
- Screen damage caused by sunlight or UV light exposure or other strong light sources;
- Deterioration of the cosmetic appearance of the Product or Accessory due to normal wear and tear;
- Consumable parts, such as: AA Battery, Lanyard, Cleaning cloth, Face cushion, Headband, Earphone hole cap, Mounting kit, Mounting pad and protective coatings that are reasonably expected to diminish over time, unless failure has occurred due to a malfunction;
- Gifts and packages other than product and accessory;
- Damage caused by dismantling, modification and repair without PICO or service provider authorized by PICO;
- Damage caused by force majeure such as fire, flood, and lightning;
- The product has exceeded the valid period of the warranty.

How to Obtain Warranty Service?

You can check the user manual or visit [https:// www.picoxr.com](https://www.picoxr.com) when you meet the problem during using. If the problem cannot be resolved by reference to the user manual and/or resources available at <https:// www.picoxr.com>, You should contact the Distributor from which You purchased the Product or Accessory for assistance.

In the event of a perceived malfunction in the Product or Accessory, You should contact us and provide the following details and take the following actions:

- The model and serial number of Product and Accessory;
- Your full address and contact information;
- A copy of the original invoice, receipt or bill of sale for the purchase of the product. You must present valid proof of purchase upon making any claims pursuant to this Limited Warranty.
- You should back up all your personal programs or data and delete them from the product before you return the product to us. We cannot guarantee that we will be able to repair the Product without risk to or loss of programs or data, and any replacement Product will not contain any of your data that was stored on the original Product.
- We will determine if there is a defect or malfunction covered by this warranty. If we find a defect or malfunction covered by this warranty, we will repair or replace the Product to provide the Warranty Functionality, and we will send the repaired Product or a replacement Product. In the event that the Product cannot be repaired or replaced, You may be entitled to a refund.
- Any repaired or replaced product will continue to be covered by this warranty for the remainder of the original warranty Period or ninety (90) days following your receipt of the replacement or repaired product, whichever is greater.

Governing Law

This Limited Warranty will be governed by the law of the country in which the Product and/or Accessories were purchased and the relevant courts of that country will have exclusive jurisdiction in relation to this Limited Warranty. If you live in the UK or EU, you may have additional rights and can bring legal proceedings in the courts of your country of residence.

Laws and Regulations

Copyright © Qingdao Chuangjian Weilai Technology Co.,Ltd. All Rights Reserved.

This information is for reference only and does not constitute any form of commitment. Products (including but not limited to color, size, and screen display.) shall be subject to physical objects.

User Software License Agreement

Before using the product, please read the software license agreement carefully. When starting to use the product, you agree to be bound by the license agreement.

If you do not agree to the terms of this agreement, do not use the product and software.

For more details about the agreement, please visit: <http://www.picoxr.com/legal/terms-of-service>

Privacy Protection

To learn how we protect your personal information, please visit: <http://www.picoxr.com/legal/privacy-policy>

Product Name: VR All-In-One Headset | Headset Model: A8110/A8G10 | Controller Model: C1810/C1910

USB-C Power Adapter Information: Output: 5.0V=3.0A 15.0W/9.0V=2.23A 20.07W/12.0V=1.67A 20.04W/3.3-5.9V=3.0A 17.7W MAX/3.3-11.0V=2.2A 20.0W Max | Input: 100~240V~50/60Hz 0.5A

For more information about PICO's products, policy ,and authorized servers, please visit PICO's official website: <https://www.picoxr.com>

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For more after-sales information, please visit: <https://www.picoxr.com/support/faq>